



For the purpose of the Total Health Management (THM) program, and to define who can sign the THM form for members, Primary Care Providers (PCP) include the following: Family Medicine, General Practice, Internal Medicine, Obstetrics and Gynecology, Pediatrics, Certified Nurse Midwife, Naturopath, Nurse Practitioner, and Physician Assistant specializing in primary care. Do not complete this form if you are a Health Screen Vendor.

## MEMBER INSTRUCTIONS

By participating in the Total Health Management (THM) program, you may be eligible for an incentive as determined by your employer. By participating in this health screening, I understand that:

- My Group Health Plan may be administered and/or insured by my Employer or an insurance company such as BCBSMT, one of these entities or their selected vendor may have access to my individually identifiable information for condition management and lifestyle management purposes, or to appropriately operate or administer my Group Health Plan.
- My Employer may receive protected health information related to my participation in any health or wellness program for administration of employee incentive programs.
- It is my responsibility to follow up with my personal physician for results outside of the normal range or if I have any questions or concerns regarding my health.

It is important to complete the following steps:

- 1 Schedule your preventive exam** with your Primary Care Provider (PCP). Any services performed will be covered only according to your applicable plan.
- 2 Complete Sections I and II.** Your email, phone number, and home address are used to 1) confirm your form has been successfully received and 2) validate form information, if necessary.
- 3 Section III.** During your preventative exam, your PCP must complete Section III in its entirety.
- 4 Sign and date Section IV with your PCP.**
  - a. The form only requires one PCP signature.
  - b. Provide your PCP with all personal health metrics not performed by your PCP prior to signature so all health information can be reviewed.
  - c. If you use a health screening vendor to obtain some of these results, take the results to your PCP for review.
- 5 Retain a completed copy** of the THM Health Assessment Form for your records.
- 6 Submit your form.**
  - a. Submit one form for each covered member. If your company includes spouses and/or children in their THM program, complete a separate form for each.
  - b. Do not attach proof of records with your THM form. All required information is documented on the form. Your PCP should have all your personal health records.
  - c. Complete all sections of the form before submission to ensure proper processing. Incomplete forms may be considered invalid and will not be entered.
  - d. After the form is completed and signed, please fax to secure fax number (406) 437-7848 or mail the form(s) to: Blue Cross and Blue Shield of Montana, Attn: THM, P.O. Box 4309, Helena, MT 59604-4309.

**For questions:** Contact your Human Resources Office or email the BCBSMT Wellness Team at [Wellness@bcbsmt.com](mailto:Wellness@bcbsmt.com).

**Note:** Your group health plan is committed to helping you achieve your best health. Rewards for participating in a wellness program are available to all employees. If you think you might be unable to meet a standard for a reward under this wellness program, you might qualify for an opportunity to earn the same reward by different means. Contact your employer's wellness program coordinator, sponsor, or Human Resources office and they will work with you to find a wellness program with the same reward that is right for you in light of your health status.

## PROVIDER INSTRUCTIONS

Follow these steps when completing this form:

- 1 Complete Section III, Health Screening Measures.** Complete all metrics and fields as applicable.
- 2 Sign and date Section IV, Signature.** You and your patient must sign this form, even if you have determined an office visit is not required.

**Note:** Your signature indicates that you have attended to your patient's overall preventive care. While other providers may have provided portions of the data for the form, your signature implies you've reviewed the preventive measure results and discussed the findings/recommendations with your patient.
- 3 Select 'Not Applicable'** if your patient's individual circumstances render a health measure inapplicable, please mark that standard as N/A and provide a reason in the comments section. For instance, if your patient has had a hysterectomy, the standard cervical cancer screening would be inapplicable; mark N/A for the cervical cancer screening standard and in the comment section note that your patient has had a hysterectomy.
- 4 Submit your claim** as you normally would with services rendered including CPT®Code 99420. Any services performed will be covered only according to your provider arrangement with BCBSMT and the applicable plan.
- 5 Contact Provider Relations** at 1-800-447-7828 or 406-437-6100 with any questions.